

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re The Application of:	)	
Kenneth Jordan et al.	)	Examiner: Not Yet Assigned
Serial No.: 09/670,864	)	Examiner. Not 1 et Assigned
Filed: September 27, 2000	)	Art Unit: Not Yet Assigned
For: CALL MANAGEMENT USING CALL ROUTING ENGINE	)	RECEIVED
	)	JAN 04 2001
	,	Cesari and McKenna, LLP Technology Center 2600 88 Black Falcon Avenue
		Boston, MA 02210
		December 22, 2000

## **CERTIFICATE OF MAILING**

I hereby certify that the following Information-Disclosure Statement is being deposited with the United States Postal Service as first-class mail in an envelope addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231, on December 22, 2000.

Jennifer Tardiff

Honorable Assistant Commissioner for Patents

Washington, D.C. 20231

Sir:

## **INFORMATION-DISCLOSURE STATEMENT**

In keeping with the duty of candor and good faith owed to the Patent and Trademark Office, Applicants wish to bring to the Examiner's attention the references listed on the accompanying form PTO-1449.

To the extent required by 37 C.F.R. §1.98(a)(3), Applicants have described what they consider to be the relevance of any foreign-language reference. It is understood that the Office may find additionally relevant material in these or other references.

Please charge any additional fee occasioned by this paper to our Deposit Account No. 03-1237.

Respectfully submitted,

Edwin H. Paul

Reg. No. 31,405

CESARI AND MCKENNA, LLP

88 Black Falcon Avenue Boston, MA 02210-2414

(617) 951-2500